



## **ABSTRACT**

Telephones – Ceiling on free calls prescribed to residential telephones of Government Officers – Inclusion of charges for additional facilities like broadband and procedure for calculation of eligible amount to officers – Sanctioned - Orders Issued.

### **PUBLIC (TELEPHONES.I) DEPARTMENT**

**GO Ms. No. 723**

**Dated : 10.8.2011**

**Read**

1. G.O. Ms. No. 1578, Public (Telephones.I) Department dated 15.8.1986
2. Circular No. 24973A/95-2, Public (Telephones.I) Department dated 14.6.1995
3. G.O. Ms. No. 1125, Public (Telephones.I) Department dated 3.10.2008
4. From the Deputy Secretary to Government, Finance Department, Letter dated 15.7.2011

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In the Government Order third read above, orders were issued prescribing the ceiling on free calls to the residential telephones of various categories of officers of the State Government as detailed below.

<b>Categories</b>	<b>Ceiling</b>	<b>Officer entitled for the facility</b>
Category - I	Total exemption (No ceiling on free calls)	High dignitaries / Officials mentioned in Annexure I to the Government Order
Category -II	1000 (one thousand) free calls monthly including the free calls allowed by BSNL	Secretaries to Govt. Including Additional Secretaries to Government and other officials given in Annexure II to the Government Order
Category-III	500 (five hundred) free calls monthly including free calls allowed by BSNL	Certain Heads of Department/ Gazetted Personal Assistants/ Senior Personal Assistants to Ministers and other officials given in Annexure III to the Government Order
Category- IV	300 (three hundred) free calls monthly including free calls allowed by BSNL.	All other officers who are not covered in Annexures I.,II, III to the Government Order

2. Based on the above Government Order, at present, the charges for the calls made over and above the ceiling fixed are recovered from the concerned officers and credited to the relevant head of account by the concerned Departments. The excess call charges are calculated based on the metered calls and the calls allowed to the officer. Earlier, BSNL used to bill the subscribers based on a single billing plan and there were no problems in calculation of

recovery of excess call charges from officers. Later when BSNL started introducing various billing plans, uniformity in recovery of excess call charges could not be maintained, since the amount to be recovered from officers varied in each case, according to the billing plan. In the reference second read above, a procedure for calculation of excess call charges to be recovered from the officers, based on ceiling amount, was prescribed. Various clarifications on the calculation of excess call charges recovery are sought by the Departments of Secretariat and Heads of Departments time and again. Besides, requests for broad band facility to their residential telephones are also received from many officers.

3. In the reference fourth read above, the Deputy Secretary to Government, Finance Department has requested the Government to switch over to the fixed amount based ceiling instead of the calls based ceiling. He has also requested to permit the officers to select the service providers of their choice and also to avail additional facilities like broad band within the maximum ceiling amount prescribed by Government without any additional expenditure to the exchequer. Due to technological advancements in the field of telecommunications, internet facilities are in widespread use among the officers, departments and the common people. Most of the departmental works are being computerised and as such facilities such as broad band at office and residence have become very essential.

4. This Department has proposed to calculate the eligible call charges in respect of the residential telephone of the officers, as per the orders issued in G.O. Ms. No. 1125, Public(Telephones.I) Department, Dated 3.10.2008, based on amount based ceiling instead of call based ceiling as follows:-

	Free Calls (Monthly)	Equivalent Amount (Monthly)		Total Amount *
Category I	No Ceiling	Does Not Arise		
Category II	1000	Rent (Economy Plan)	300	1300/-
		Call charges 1000 x 1	1000	
Category III	500	Rent (Economy Plan)	300	800/-
		Call charges 500 x 1	500	
Category IV	300	Rent (Economy Plan)	300	600/-
		Call charges 300 x 1	300	

\* Plus Service Tax as applicable

5. The Government after careful consideration direct that the call based ceiling system shall be substituted by the amount based ceiling for calculation of call charges in respect the residential land line telephones of officers as follows:-

	Total Amount * (in Rs.)
Category I	No Ceiling
Category II	1300/- p.m.
Category III	800/-p.m.
Category IV	600/-p.m.

\* Plus Service Tax as applicable

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The officers shall be permitted to choose any telecom service provider / any package and avail any other value added services along with the land line within the maximum monetary ceiling allowed to them for their residential telephones, for which bills are settled by Government. The charges related to hiring/purchase of equipment shall be borne by the concerned officers. The above orders shall take effect from the date of issue of this order.

6. The Departments of Secretariat are requested to follow the procedure on para 5 above, while settling the residential telephone bills of their officers from the subsequent bills, received after the issue of this order and the same shall not be applicable to old bills. (Illustration annexed to this order)

7. The list of officers for whom ceiling on free calls to the residential telephones has been fixed in G.O. Ms. No. 1125, Public (Telephones.I) Department dated 3.10.2008 is annexed to this order for ready reference.

8. This Order issues with the concurrence of Finance Department vide its U.O. No.40498/Pub/2011-1 dated 10.8.2011.

/By Order of the Governor/

KUMAR JAYANT  
SECRETARY TO GOVERNMENT

To

All the Departments of Secretariat, Chennai-9  
All the Heads of Departments  
All District Collectors  
All Pay and Accounts Officers  
All Treasury Officers

Copy to

The Public (OP.I/Protocol.II/Ex-Servicemen/RH.I/General.2/Elections.6)  
Department, Secretariat, Chennai-9  
The Finance (Public) Department, Secretariat, Chennai-9  
The Accountant General (CAS), Secretariat, Chennai-9

/Forwarded/By Order/

*V. Sridhar*  
SECTION OFFICER

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**ANNEXURE -1****List of High Dignitaries and officials exempted from payment of excess call charges for residential telephone:**

1.	Chief Minister
2.	Other Cabinet Ministers
3.	The Chairman, Tamil Nadu Legislative Council
4.	The Speaker, Tamil Nadu Legislative Assembly
5.	Deputy Chairman, Legislative Council
6.	Deputy Speaker, Tamil Nadu Legislative Assembly
7.	Leader of the Opposition in Council and Assembly
8.	Chief Secretary to Government
9.	Chief Justice and Other Judges of the High Court of Madras
10.	Government Whips in Council and Assembly
11.	Commissioner and Secretary, Public Department
12.	Special, Additional or Joint Secretary, Public Department in charge of Law and Order
13.	Deputy Secretary (Protocol)Public Department
14.	All Collectors
15.	District Revenue Officers
16.	Secretary to the Governor
17.	Secretary to Chief Minister
18.	Aide-de-Camp to the Governor
19.	Surgeon to the Governor
20.	Director of Public Relations
21.	Personal Assistant (General) to the Collectors
22.	Revenue Divisional Officers
23.	Director General of Police in Police Department in Chennai City
24.	Superintendents of Police in Districts in -charge of Law & Order
25.	Chairman, State Planning Commission
26.	Vice Chairman, State Planning Commission
27.	Advocate General, High Court, Chennai
28.	Deputy Inspector General of Police (CID Intelligence)
29.	Inspector General of Police (Law and Order)
30.	Inspector General of Police (Intelligence)
31.	Parliamentary Secretary to Chief Minister
32.	Adviser to Chief Minister
33.	Joint Secretary to Chief Minister
34.	Deputy Secretary to Chief Minister
35.	Under Secretary to Chief Minister
36.	Vice Chairman, State Advisory Board for National Savings
37.	Resident Commissioner, Tamil Nadu House, New Delhi
38.	Special Officer, Chief Minister's Special Cell

39.	Inspector General of Police (Operations) Chennai
40.	Superintendent of Police (Tamil Nadu Commando Force and Tamil Nadu Commando School)
41.	Range Deputy Inspector Generals of Police
42.	State Election Commissioner
43.	Special Commissioner/Commissioner of Revenue Administration
44.	Chairman and Vice Chairman ,Tamil Nadu Administrative Tribunal
45.	Commissioner of Police, Madurai and Coimbatore
46.	Vigilance Commissioner & Commissioner for Administrative Reforms, Chennai
47.	Secretary to Government, Home Department
48.	Superintendent of Police-I, Security Branch CID
49.	Superintendent of Police in Special Branch CID
50.	Public Prosecutor High Court, Chennai
51.	Additional Director General of Police (Special Operations)
52.	Additional Advocate General, High Court, Chennai
53.	Special Secretary, Chief Minister's Secretariat
54.	Joint Secretary, Chief Minister's Secretariat
55.	Deputy Secretary, Chief Minister's Secretariat
56.	Secretary to Government, Finance Department
57.	Deputy Secretary (Budget) Finance Department
58.	Chief Information Commissioner, Two Information Commissioners Tamil Nadu Information Commission, Chennai
59.	Commissioner of Police, Additional Commissioner of Police , Greater Chennai
60.	Secretary to Chief Minister (Monitoring) , District Revenue Officer, Joint Director and IAS officer of newly constituted monitoring Committee in CM's Office
61.	Four Additional State Information Commissioners of Tamil Nadu Information Commission ,Chennai
62.	Commissioners of Police, Tiruchirapalli, Salem and Tirunelveli

**ANNEXURE -II****Officers entitled for Rupees 1300/- plus applicable taxes monthly (1000 free calls monthly including the free calls allowed by the Telephones Department) for residential telephone**

1.	All Commissioner and Secretaries to Government
2.	All Secretaries to Government including Special and Additional Secretaries to Government
3.	Commissioner of Land Reforms
4.	Commissioner of Land Administration
5.	Special Commissioner and Commissioner of Commercial Taxes
6.	Commissioner of Civil Supplies
7.	Inspector-General of Police in Police Department
8.	Commissioner of Police, Chennai City
9.	Special Commissioner for Disciplinary Proceedings
10.	Director of Vigilance and Anti Corruption
11.	Special Commissioner and Commissioner of Prohibition and Excise
12.	Inspector-General of Police and Member Secretary, Tamil Nadu Police Commission
13.	Reception Officer and Joint State Protocol Officer, State Guest House, Chennai
14.	Liaison Officer, State Guest House, Chennai
15.	Joint Commissioner and Reception Officer Tamil Nadu House, New Delhi
16.	Director General of Police and Chairman, Tamil Nadu Uniformed Services Recruitment Board
17.	Inspector General of Police, Tamil Nadu Special Investigation Team
18.	Chairman, Cauvery Advisory Committee
19.	All Supertime scale officers of the rank of Secretary to Government and posted as Heads of Departments
20.	Chairman, Tamil Nadu Public Service Commission
21.	Tamil Nadu Government Advocate on Record, Supreme Court of India, New Delhi
22.	Principal Chief Conservator of Forests
23.	Deputy Inspector General of Police, Special Investigation Team
24.	Project Director, Tamil Nadu Urban Development Project-II, Chennai
25.	Government Pleader, High Court, Chennai
26.	Registrar (Judicial), Madurai Bench of Madras High Court , Madurai
27.	Registrars of High Court, Chennai
28.	Deputy Registrar(Protocol) High Court, Chennai
29.	Private Secretary to Chief Justice, High Court of Madras, Chennai
30.	Inspector General of Police, Vigilance and Anticorruption.
31.	Additional Director General of Police /Member, Tamil Nadu Uniformed Services Recruitment Board, Chennai
32.	Additional Director General of Police, Civil Defence Training and Additional Commandant General, Home Guards , Chennai
33.	Additional Director General of Prisons, Chennai
34.	Registrar (Administratinon), Madurai Bench of Madras High Court, Madurai

**ANNEXURE-III**

**Officers entitled for Rupees 800/- plus applicable taxes monthly (500 free calls monthly including the free calls allowed by the Telephones Department) for residential telephones.**

1.	Transport Commissioner
2.	Commissioner of Prohibition and Excise
3.	Director of Harijan Welfare
4.	Director of Industries and Commerce
5.	Director of Medical Education
6.	Director of Medical Services
7.	Director of Public Health and Preventive Medicine
8.	Director of School Education
9.	Director of Collegiate Education
10.	Director of Government Examinations
11.	Director of Technical Education
12.	Chief Conservator of Forests
13.	Director of Agriculture
14.	Director of Animal Husbandry
15.	Director of Fisheries
16.	Commissioner of Labour
17.	Director of Employment and Training
18.	Registrar of Co-operative Societies
19.	Director of Handlooms
20.	Inspector General of Registration
21.	Director of Stationery and Printing
22.	Chief Engineer (Buildings)
23.	Chief Engineer (General and Irrigation)
24.	Chief Engineer (Minor Irrigation)
25.	Chief Engineer (Investigation)
26.	Chief Engineer (Ground Water)
27.	Chief Engineer (Highways and Rural Works)
28.	Inspector of Municipalities
29.	Director of Town Planning
30.	Director of Rural Development
31.	Director of Small Savings
32.	Director of Rehabilitation
33.	Gazetted Personal Assistant to Chief Minister
34.	Gazetted Personal Assistant / Senior Personal Assistant to Ministers
35.	Director of Fire Service (during Summer season alone, that is from March to June every year)
36.	All the Deputy Inspector Generals of Police
37.	Deputy Commissioner of Police
38.	Director of Treasuries and Accounts
39.	Members of Tamil Nadu Public Service Commission
40.	Director of Sports and Youth Services

41.	Chief Inspector of Factories
42.	Superintendents of Police in the Directorate of Vigilance and Anti Corruption
43.	Deputy Superintendents of Police (C.I.D.Wing)
44.	Private Secretary to Speaker, Legislative Assembly
45.	Public Relations Officer (Information) Information and Tourism Dept.
46.	Part time members, State Planning Commission
47.	Special Government Pleader, High Court, Chennai
48.	Additional Government Pleader, High Court, Chennai
49.	Additional Public Prosecutor, High Court, Chennai
50.	Joint Secretary to Government Public Department,
51.	Member Secretary, Tamil Nadu Uniformed Services Recruitment Board
52.	Member (Non Official) Cauvery Advisory Committee
53.	Public Relation Officer (PR) Information & Tourism Dept.
54.	Superintendents of Police, CID Wing.
55.	Chief Engineer, National Highways-45
56.	Chief Engineer, Public Works Department, Chennai
57.	Secretary, Tamil Nadu State Election Commission

#### **Annexure IV**

**Officers entitled for Rupees 600/- plus applicable taxes monthly (300 free calls monthly including the free calls allowed by the Telephones Department) for residential telephones.**

All other Officers who are not covered in Annexures I, II and III above
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**Illustration (Annexure to Government Order Ms. No.723 - dated 10.8.2011)**

**Case 1 (Category II Officer – Monthly Ceiling limit 1300)**

Telephone No.	25680001	
Bill dated	10.7.2011	
Period	1.6.2011 to 30.6.2011	
		<b><u>Rs.</u></b>
Fixed Monthly Charges including Broad Band		1450
Service Tax		149
Miscellaneous/other Charges		212
Net Amount		<b>1811</b>
Eligible Amount		1300
Plus Service Tax @ 10.3% (Current Rate)		134
Total Eligible Amount		<b>1434</b>
Total Bill Amount		<b>1811</b>

**Since the bill amount is more than the ceiling amount  
The amount to be recovered from the Officer (1811-1434) = Rs. 377/-**

**Case 2 (Category III Officer – Monthly Ceiling limit 800)**

Telephone No.	25680002	
Bill dated	10.7.2011	
Period	1.6.2011 to 30.6.2011	
		<b><u>Rs.</u></b>
Fixed Monthly Charges including Broad Band		750
Service Tax		77
Miscellaneous/other Charges		30
Net Amount		<b>857</b>
Eligible Amount		800
Plus Service Tax @ 10.3% (Current Rate)		82
Total Eligible Amount		<b>882</b>
Total Bill Amount		<b>857</b>

**Since the total bill amount is less than the ceiling amount, the bill has to be settled / reimbursed to the officer in full by the Government as the case may be.**

/Forwarded/ By Order/

*V. Sridhar*  
SECTION OFFICER